

Appendix I:

CITIZENS' SURVEY RESULTS

**ADOPTED
AUGUST 4, 2009**

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CITIZENS' SURVEY
2008 Comprehensive Plan Update
The Town of Smithfield

Introduction

The Town has received an outstanding response to its 2008 Comprehensive Plan Update Survey. Over 700 surveys were returned to Town Hall by the requested date (722 surveys will serve as the actual sample size). Based upon the approximately 3000 surveys which were distributed by the Town, this represents a response rate (24.1%) that is significantly higher than the rate most localities achieve with similar citizen surveys. The strong response will allow the consultant and the Planning Commission to make statistically significant inferences about the attitudes and desires of the entire Town by analyzing the survey responses. The Town Staff should be commended for its effort to distribute the survey within the community. The result was a strong community response which will ensure that public participation will play an important role in the development of the Comprehensive Plan.

The following working paper is designed to present the final tabulation of results from the Citizen Survey. The objective of this summary analysis is to provide the Commission with a good idea about the general sentiment of the community regarding land use and other important issues as it moves forward in the Comprehensive Planning process. This analysis will be used as needed in the formulation of final overall goals and objectives for the Comprehensive Plan.

A similar survey was conducted by the Town in 1998 as part of the Comprehensive Plan Update undertaken at that time. In several cases, the same question appeared on both surveys. As a means of providing a comparison of attitudinal change over time, the results of the 1998 survey are provided in italics below those of the 2005 survey, which are presented in **bold**. Those questions that did not appear on the 1998 survey will simply provide the summary of 2005 responses in bold.

I. Population

1. The Town's population has grown at a healthy pace over the past decade (approximately 2.75% annually). The existing town population is estimated to be approximately 7,000. Continued population growth within the Town should be encouraged.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	245	145	144	79	93	
	(35%)	(21%)	(20%)	(11%)	(13%)	
<i>1998:</i>	<i>208</i>	<i>106</i>	<i>143</i>	<i>113</i>	<i>122</i>	
	<i>(30%)</i>	<i>(15%)</i>	<i>(21%)</i>	<i>(16%)</i>	<i>(18%)</i>	

II. General Attitudes on Growth and Land Use

2. The "quality of life" in Smithfield has not diminished over the past decade.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	111	140	199	141	112	
	(16%)	(20%)	(28%)	(20%)	(16%)	

3. Growth in industry and commerce is a high priority in Smithfield and should be promoted.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	106	97	167	159	188	
	(15%)	(14%)	(23%)	(22%)	(26%)	
<i>1998:</i>	<i>84</i>	<i>84</i>	<i>108</i>	<i>168</i>	<i>232</i>	
	<i>(12%)</i>	<i>(12%)</i>	<i>(16%)</i>	<i>(25%)</i>	<i>(34%)</i>	

4. Smithfield residents are generally better off economically than they were a decade ago.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	70	83	217	205	127	
	(10%)	(12%)	(31%)	(29%)	(18%)	
<i>1998:</i>	<i>40</i>	<i>46</i>	<i>259</i>	<i>188</i>	<i>126</i>	
	<i>(6%)</i>	<i>(7%)</i>	<i>(39%)</i>	<i>(29%)</i>	<i>(19%)</i>	

5. Protection and preservation of the Town's waterfront area is a high priority and should be a major goal for any future land use planning.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	16 (2%)	27 (4%)	81 (11%)	133 (19%)	460 (64%)	
1998:	28 (4%)	11 (2%)	73 (11%)	126 (19%)	437 (65%)	

6. The preservation of historic sites and buildings is an important goal for the Town, and I support the expenditure of public funds to promote and maintain the Town's historic character.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	55 (8%)	42 (6%)	108 (15%)	170 (24%)	331 (47%)	
1998:	60 (9%)	45 (7%)	77 (11%)	160 (24%)	337 (50%)	

7. Traffic congestion, circulation problems and parking availability are increasingly becoming major concerns in the downtown area. The Town should provide more parking.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	39 (6%)	52 (7%)	147 (21%)	168 (24%)	297 (42%)	
1998:	40 (6%)	53 (8%)	116 (17%)	154 (23%)	319 (47%)	

8. In order to promote and protect the long term economic health of Smithfield and to properly plan for our future needs for development and expansion, the Town should again now or in the near future explore the viability of expanding our corporate limits through a formal annexation agreement with Isle of Wight County.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	109	67	160	159	204	
	(16%)	(10%)	(23%)	(23%)	(29%)	

III. Land Use Issues

9. The location and density of new commercial and residential development should be left to the “marketplace” and not to local government growth controls.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	273	129	127	79	93	
	(39%)	(18%)	(18%)	(11%)	(13%)	

1998:	225	127	127	74	123
	(33%)	(19%)	(19%)	(11%)	(18%)

10. The Town should set high standards to guarantee that new subdivisions and residential communities have properly designed and constructed streets and sidewalks, utility networks, storm drainage and site improvements.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	16	2	309	85	59	
	(2%)	(0%)	(4%)	(14%)	(79%)	

1998:	13	7	38	91	533
	(2%)	(1%)	(6%)	(13%)	(78%)

11. Zoning and land development controls should require new residential subdivisions to pay the cost of constructing adequate utilities, sidewalks, drainage, street lights and roads, and to fund additional capital improvements necessary to support fire, rescue, police, recreation, and town administration needs associated with the new development.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	18	15	51	79	542	
	(3%)	(2%)	(7%)	(11%)	(77%)	

12. New residential developments should be required to provide sufficient recreational improvements (i.e. tennis courts, swimming pools, playgrounds, walking trails, bikepaths, etc.) to serve the needs of their residents.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	35	39	109	121	401	
	(5%)	(6%)	(15%)	(17%)	(57%)	

1998:	35	41	110	136	366
	(5%)	(6%)	(16%)	(20%)	(53%)

IV. Housing and Community Issues

13. Existing housing is sufficient to meet the needs of the citizens of Smithfield.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	162	123	188	103	125	
	(23%)	(18%)	(27%)	(15%)	(18%)	

1998:	82	87	229	146	141
	(12%)	(13%)	(33%)	(21%)	(21%)

14. Affordable housing is needed in the Town to serve more low and moderate income residents.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	113 (16%)	76 (11%)	132 (19%)	122 (17%)	260 (37%)	
1998:	193 (28%)	111 (16%)	175 (26%)	63 (9%)	142 (21%)	

15. Affordable housing should be a requirement of any new subdivision development.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	163 (23%)	80 (11%)	119 (17%)	105 (15%)	238 (34%)	

16. Within Smithfield, at what price level do you consider housing to be affordable?

AVERAGE RESPONSE: \$167,110.

Most commonly listed:

**\$150k (133-22%); \$200k (103-17%); \$100k (72-12%); \$175k (36-6%); \$250k (27-4%);
 \$125k (26-4%); \$180k (18-3%); \$120k (17-3%); \$300k (14-2%); \$80k (13-2%);
 \$130k (10-2%); \$135k (10-2%); \$140k (10-2%); \$160k (10-2%); \$225k (10-2%)**

17. In the remaining undeveloped portions of the Town, what mix of housing types (single family detached, townhouse, multifamily/apartments, assisted living/elderly) should be encouraged? Please provide your ideal mix in terms of percentages of total future dwelling units to be developed in the appropriate areas below (percentages should total 100%):

AVERAGE RESPONSES:

**Single Family Detached Homes: 57%
 Townhouses: 17%**

**Multifamily/Apartment: 12%
 Assisted Living/Elderly: 20%**

MOST COMMON RESPONSES:

**Single Family Det. Homes: 50% (24%)
 Townhouses: 20% (22%)**

**Multifamily/Apartment: 0% (31%)
 Assisted Living/Elderly: 10% (27%)**

18. The Smithfield area currently has an unmet need in providing eldercare projects and assisted care living opportunities.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	36	65	232	179	180	
	(5%)	(9%)	(34%)	(26%)	(26%)	
1998:	63	83	248	130	157	
	(9%)	(12%)	(36%)	(19%)	(23%)	

19. The Town of Smithfield provides a good location for retirement housing: Growth in this segment of the housing market should be encouraged.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	34	48	188	220	211	
	(5%)	(7%)	(27%)	(31%)	(30%)	

V. Local Governmental Services

20. The Town currently does an effective “public relations” job with its efforts to promote tourism, the downtown and economic development.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	77	118	242	172	88	
	(11%)	(17%)	(35%)	(25%)	(13%)	
1998:	43	67	187	216	175	
	(6%)	(10%)	(27%)	(31%)	(25%)	

21. As the Town-owned and operated Smithfield Center approaches its 5th Anniversary it continues to meet the needs of the community.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	40	62	233	200	156	
	(6%)	(9%)	(34%)	(29%)	(23%)	

22. A new, privately constructed lodging facility (motel or hotel) with an associated restaurant is desired in Smithfield to help boost ongoing tourism efforts, serve the business community as well as to support The Smithfield Center's expanding conference-related needs.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	69	49	100	207	285	
	(10%)	(7%)	(14%)	(29%)	(40%)	

23. Streets and roads in the Town adequately serve the needs of local residents. Traffic congestion is not viewed as a problem in the Town of Smithfield.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	246	166	125	87	85	
	(35%)	(23%)	(18%)	(12%)	(12%)	

24. Smithfield's existing sidewalk system is in need of improvement in order to adequately serve the needs of Town residents and visitors.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	76	82	201	154	200	
	(10%)	(12%)	(28%)	(22%)	(28%)	
1998:	56	81	175	171	191	
	(8%)	(12%)	(26%)	(25%)	(28%)	

25. The planting of trees and other public landscaping along streets should be a requirement of any new residential subdivision development in Smithfield.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	18	16	74	123	482	
	(3%)	(2%)	(10%)	(17%)	(68%)	
1998:	24	25	71	135	427	
	(4%)	(4%)	(10%)	(20%)	(63%)	

26. Overhead utility lines in the Town should be removed and placed underground.

Strongly Disagree	1 59 (8%)	2 35 (5%)	3 153 (21%)	4 127 (18%)	5 338 (47%)	Strongly Agree
1998:	53 (8%)	38 (6%)	133 (20%)	119 (17%)	338 (50%)	

27. Parks and recreational facilities located in Smithfield adequately serve our community's needs.

Strongly Disagree	1 119 (17%)	2 150 (21%)	3 237 (34%)	4 112 (16%)	5 86 (12%)	Strongly Agree
1998:	241 (35%)	150 (22%)	159 (23%)	65 (10%)	64 (9%)	

28. What additional recreational facilities would be desirable in Smithfield?

- | | |
|-----------------------------------|---------------------------------|
| 1). PARK/PLAYGROUND/FIELDS (14%) | 7). TENNIS COURTS (4%) |
| 2). HIKE, BIKE, WALK TRAILS (14%) | 8). BASEBALL FIELDS (3%) |
| 3). MOVIE THEATER (14%) | 9). YOUTH, TEEN, YMCA CLUB (2%) |
| 4). BOWLING ALLEY (9%) | 10). PICNIC AREA (2%) |
| 5). SWIMMING POOL (8%) | 11). BASKETBALL COURT (1%) |
| 6). BOAT RAMP/ACCESS (4%) | 12). AMPHITHEATER (<1%) |

1998:

- | | |
|---|---|
| 1). <i>Movie Theater (24.7%)</i> | 6). <i>Public Boat Ramp (4.3%)</i> |
| 2). <i>Bowling Alley (20.7%)</i> | 7). <i>Teen Activity Center (4.1%)</i> |
| 3). <i>Public Swimming Pool (10.9%)</i> | 8). <i>Public Tennis Courts (3.6%)</i> |
| 4). <i>Skating Rink (9.8%)</i> | 9). <i>Miniature Golf Course (3.4%)</i> |
| 5). <i>Running Biking Paths (8.5%)</i> | 10). <i>Community Center (2.8%)</i> |

29. I would be willing to pay increased taxes in order to fund Town projects such as sidewalks, drainage improvements, underground utility lines, and new parks and open space.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	239	99	168	136	69	
	(34%)	(14%)	(24%)	(19%)	(10%)	

30. I would be willing to pay increased taxes in order to fund full-time paid fire fighters and emergency medical technicians and capital improvements for the fire department and rescue squad which would provide for a higher level of emergency services within the Town.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	113	61	174	186	165	
	(16%)	(9%)	(25%)	(27%)	(24%)	

31. What additional services would you like the Town to provide?

- 1). TRASH SERVICE (EXPAND ALLOWED ITEMS, PICK-UP TIMES ETC.) (8%)
- 2). IMPROVED EMERGENCY SERVICES (6%)
- 3). RECYCLING (EXPAND/INC. ITEMS PICK UP) (4%)
- 4). WATER QUALITY & RATES (3%)
- 5). ADDITIONAL TRAFFIC LIGHTS-SPECIFIC LOCATIONS MENTIONED (3%)
- 6). INCREASED PUBLIC TRANSPORTATION OPPORTUNITIES (2%)
- 7). EXPAND, REFURBISH & CLEAN SIDEWALKS (2%)
- 8). HIRE ADDITIONAL POLICE OFFICERS/EXPAND SERVICES (2%)
- 9). CLEANER STREETS (2%)
- 10). NONE (2%)
- 11). MOVIE THEATER (1%)
- 11). NEW LOCAL HOSPITAL (1%)
- 11). DRAINAGE IMPROVEMENTS (1%)
- 11). INCREASED DAY CARE OPPORTUNITIES (1%)

32. Please indicate your opinions as they relate to the following services and resources in Town:

	Good	Fair	Poor	Don't Know
A. Water Supply and Quality	16%(45%)	24%(33%)	58%(18%)	1%(4%)
B. Libraries	54%(61%)	35%(29%)	2%(4%)	9%(6%)
C. General Community Appearance	61%(60%)	33%(36%)	6%(3%)	0%(1%)
D. Garbage/Trash Disposal/Recycling	73%(71%)	20%(22%)	7%(5%)	1%(2%)
E. Fire Protection	71%(76%)	19%(15%)	1%(1%)	9%(8%)
F. Police Protection	73%(75%)	17%(19%)	6%(1%)	4%(5%)
G. Traffic Flow	20%(26%)	48%(50%)	32%(22%)	0%(1%)
H. Street Maintenance	34%	51%	15%	1%
I. Variety of stores	21%(18%)	41%(44%)	38%(38%)	0%(0%)
J. Quality of goods and services	38%(35%)	51%(54%)	10%(10%)	0%(1%)
K. Cost of goods and services	28%(27%)	63%(58%)	9%(14%)	0%(1%)
L. Attractiveness of stores	36%(37%)	55%(54%)	9%(10%)	0%(1%)
M. Attractiveness of signs	33%(25%)	58%(54%)	8%(18%)	2%(2%)
N. Attractiveness of street lighting	47%(30%)	38%(45%)	14%(13%)	2%(2%)
O. Adequacy of street lighting	46%(33%)	35%(45%)	18%(22%)	1%(2%)
P. Retirement facilities	10%(13%)	39%(33%)	33%(26%)	17%(27%)
Q. Day care facilities	11%(17%)	38%(30%)	19%(16%)	32%(38%)
R. Availability of medical facilities	21%(32%)	41%(38%)	36%(27%)	2%(4%)
S. Recreational activities/facilities	16%(10%)	54%(40%)	27%(43%)	4%(7%)
T. Public School education/facilities	26%(29%)	35%(37%)	19%(15%)	20%(19%)
U. Health Care Services	19%	53%	19%	10%
V. The Smithfield (Conference) Ctr.	55%	25%	8%	12%
X. Telecommunications Services	25%	45%	17%	13%

33. What additional health care/medical services (not found here presently) would be desirable in Smithfield?

1). 24-HR EMERGENCY & MEDICAL SERVICES/URGENT CARE	(258-41%)
2). NEW LOCAL HOSPITAL	(83-13%)
3). OPHTHALMOLOGIST OFFICE (EYE CARE CENTER)	(30-5%)
4). OUTPATIENT CARE/CLINIC	(25-4%)
5). DENTIST	(19-3%)
6). PEDIATRICIAN	(14-2%)
7). OBGYN	(9-1%)
8). CANCER CENTER/TREATMENT	(5-1%)
9). GENERAL MEDICAL DIAGNOSTIC CENTER	(4-1%)
10). DOC-IN-A-BOX	(4-1%)

34. In your opinion, what are the three most important issues now facing the Town of Smithfield?

- | | |
|-----------------------------------|-----------|
| 1). GROWTH ISSUES | (370-23%) |
| 2). WATER QUALITY/COST | (198-13%) |
| 3). TRAFFIC | (183-12%) |
| 4). AFFORDABLE HOUSING | (87-6%) |
| 5). TAXES | (68-4%) |
| 6). SCHOOL SYSTEM/EDUCATION | (52-3%) |
| 7). HEALTHCARE/MEDICAL FACILITIES | (32-2%) |
| 8). EMERGENCY SERVICES | (32-2%) |
| 9). LOSS OF "SMALL TOWN" APPEAL | (21-1%) |
| 10). TOURISM | (20-1%) |

- | | | | |
|-------------------------|---------|---------------------------------|--------|
| 1. Growth Management | (30.3%) | 6. Recreation/Family Activities | (6.6%) |
| 2. Education/School | (17.7%) | 7. Housing | (5.9%) |
| 3. Taxes | (14.3%) | 8. Pollution/Environment | (5.8%) |
| 4. Traffic | (9.4%) | 9. Maintain Small Town Charm | (5.5%) |
| 5. Water Quality/Supply | (7.7%) | 10. Fire/Rescue/Police Services | (4.3%) |

35. There are currently adequate year-round employment opportunities in Smithfield for its residents, particularly young people.

Strongly Disagree	1	2	3	4	5	Strongly Agree
	171	176	214	60	41	
	(26%)	(27%)	(32%)	(9%)	(6%)	
1998:	196	153	213	68	55	
	(29%)	(22%)	(31%)	(10%)	(8%)	

36. Where do you most frequently shop for the following retail goods and services? Please check.

	Smithfield	Newport News	Hampton	Virginia Beach	Norfolk	Chesapeake	Suffolk	W'burg
A. Clothing	<u>12%</u>	<u>30%</u>	<u>18%</u>	<u>3%</u>	<u>8%</u>	<u>16%</u>	<u>7%</u>	<u>6%</u>
B. Automobiles	<u>24%</u>	<u>26%</u>	<u>21%</u>	<u>9%</u>	<u>2%</u>	<u>7%</u>	<u>8%</u>	<u>1%</u>
C. Groceries	<u>59%</u>	<u>10%</u>	<u>12%</u>	<u>1%</u>	<u>0%</u>	<u>7%</u>	<u>11%</u>	<u>0%</u>
D. Furniture	<u>26%</u>	<u>36%</u>	<u>20%</u>	<u>7%</u>	<u>4%</u>	<u>7%</u>	<u>6%</u>	<u>1%</u>
E. Drugstore	<u>83%</u>	<u>6%</u>	<u>6%</u>	<u>0%</u>	<u>0%</u>	<u>3%</u>	<u>2%</u>	<u>0%</u>
F. Hardware	<u>44%</u>	<u>16%</u>	<u>16%</u>	<u>1%</u>	<u>0%</u>	<u>11%</u>	<u>11%</u>	<u>1%</u>
G. Banking	<u>66%</u>	<u>10%</u>	<u>11%</u>	<u>2%</u>	<u>4%</u>	<u>4%</u>	<u>2%</u>	<u>1%</u>
H. Movies	<u>4%</u>	<u>25%</u>	<u>30%</u>	<u>2%</u>	<u>4%</u>	<u>10%</u>	<u>25%</u>	<u>0%</u>
I. Gifts	<u>23%</u>	<u>21%</u>	<u>19%</u>	<u>3%</u>	<u>5%</u>	<u>13%</u>	<u>10%</u>	<u>5%</u>
J. Restaurants	<u>27%</u>	<u>23%</u>	<u>19%</u>	<u>4%</u>	<u>6%</u>	<u>11%</u>	<u>10%</u>	<u>0%</u>

37. What additional retail businesses (not found here now) would be desirable in Smithfield?

1. RESTAURANT(S)	(183-12%)	7. CLOTHING STORE	(51-3%)
2. WAL-MART	(182-12%)	8. GROCERY STORE	(41-3%)
3. MOVIE THEATER(S)	(108-7%)	9. BOOK STORE	(36-2%)
4. LOWES	(102-6%)	10. SHOE STORE(S)	(24-2%)
5. TARGET	(98-6%)	11. STARBUCKS	(24-2%)
6. HOME DEPOT	(59-4%)	12. DEPARTMENT STORE	(23-1%)

1998:

1. WAL-MART	(25.4%)	7. APPAREL STORE	(7.2%)
2. DEPARTMENT STORE	(12.6%)	8. HARDWARE/HOME IMP.	(7.2%)
3. K-MART	(10.0%)	9. BOOK STORE	(5.3%)
4. MOVIE THEATER(S)	(9.4%)	10. SHOPPING MALL	(2.1%)
5. SIT DOWN REST(S)	(9.2%)	11. FAST FOOD REST.	(2.1%)
6. SHOE STORE	(8.1%)		

Please check only one answer for each of the following questions.

38. I currently live in the Town of Smithfield.

681 (96%) YES 26 (4%) NO

1998: 579 (91%) YES 60 (9%) NO

39. I live in the Smithfield area year-round

672 (97%) YES 20 (3%) NO
1998: 621 (97%) YES 18 (3%) NO

40. I rent/own my place of residence.

87 (13%) Rent 604 (87%) Own
1998: 78 (12%) Rent 550 (88%) Own

41. I live in a:

**single family home 649 (93%); duplex 4 (1%); mobile home 10 (1%);
apartment 10 (1%); or condo 22(3%).**

*1998:
single family home 561 (90%); duplex 9 (1%); mobile home 27 (4%);
apartment 20 (3%); or condo 3 (0%).*

42. Number of students living at home attending Isle of Wight public schools:

**Elementary 0 (83%); 1 (11%); 2 (5%); 3+ (0%)
Middle 0 (90%); 1 (9%); 2 (0%); 3+ (0%)
High School 0 (87%); 1 (11%); 2 (2%); 3+ (0%)**

43. Total number of residents living in your home:

1 (13%); 2 (48%); 3 (17%); 4 (16%); 5 (5%)

44. I am retired/employed/student.

Retired 218 (30%) Work 492 (68%) Student 13 (2%)

*1998:
Retired 176 (28%) Work 414 (66%) Student 36 (6%)*

45. If you do not work in Smithfield, what is the location of your work?

- | | | |
|------|----------------------|-----------|
| 1). | NEWPORT NEWS | (128-28%) |
| 2). | HAMPTON | (39-8%) |
| 3). | SUFFOLK | (32-7%) |
| 4). | NORFOLK | (31-7%) |
| 5). | SURRY COUNTY | (24-5%) |
| 6). | CHESAPEAKE | (20-4%) |
| 7). | PORTSMOUTH | (15-3%) |
| 8). | ISLE OF WIGHT COUNTY | (12-3%) |
| 9). | VIRGINIA BEACH | (9-2%) |
| 10). | RICHMOND | (4-1%) |
| 11). | WINDSOR | (4-1%) |
| 12). | FRANKLIN | (2-<1%) |
| 13). | WILLIAMSBURG | (2-<1%) |
| 14). | OTHER PENINSULA AREA | (1-0%) |