



**ISLE OF WIGHT COUNTY, VA**  
Local Roots, Global Reach

# Newcomer's Guide

FEB. 2020

## Welcome to the Isle!

As a new resident, you may have some questions about the County and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Isle of Wight. If you would like additional information about visiting or relocating to Isle of Wight, please stop by our Visitor Center at 319 Main Street or give us a call at 757.357.5182 or toll-free at 800.365.9339.

### County Complex

17130 Monument Circle, Isle of Wight County, Virginia 233397 (P.O. Box 80)

### Stay Informed

**ISLE OF WIGHT COUNTY WEBSITE:** iwus.net

**FACEBOOK PAGE:** Isle of Wight County Virginia

**SIGN UP FOR THE "ISLE CARES" E-Newsletter:** IsleCares.com

**ISLE OF WIGHT COUNTY PARKS & RECREATION:** 757.357.2291

**SMITHFIELD & ISLE OF WIGHT TOURISM:**

757.357.5182, 1.800.365.9339, GenuineSmithfieldVA.com

### Education

**ISLE OF WIGHT COUNTY SCHOOLS:**

820 West Main Street, Smithfield, VA 23430, 757.357.4393, iwcs.k12.va.us

**ISLE OF WIGHT ACADEMY:** (Private School)

17111 Courthouse Hwy., Isle of Wight, VA 23397, 757.357.3866, iwacademy.com

### Taxes & Licenses

**COMMISSIONER OF THE REVENUE:** 757.365.6222

**TREASURER:** 757.365.6228

#### STATE INCOME TAX:

The Commissioner of the Revenue prepares and audits State Income Tax Returns. You must have your complete Federal Income Tax form and your W-2 in order to receive assistance. State Income Taxes are due by May 1st.

#### REAL ESTATE TAX:

The real estate tax in Isle of Wight County is assessed by the Commissioner of the Revenue and collected by the Treasurer. The current real estate rate is 85 cents per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

#### PERSONAL PROPERTY TAX:

The personal property tax is assessed by the Commissioner of the Revenue and collected by the Treasurer. It includes vehicles, motorcycles, motor homes, boats and trailers. The current personal property rate is \$4.50 per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

#### PET LICENSE:

If your pet is more than four months old, it must be vaccinated against rabies and be licensed with the County. This is required by Virginia Law and the Isle of Wight County Code. Pet licenses are available through the Treasurer's Office and must be renewed annually by February 1st.

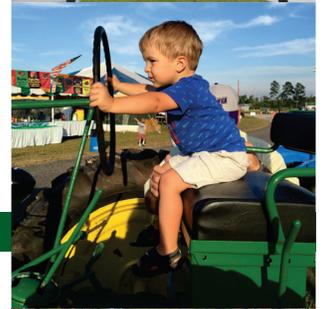
### Courts

**CIRCUIT COURT:** 757.365.6233

**GENERAL DISTRICT COURT:** 757.365.6243

**JUVENILE & DOMESTIC RELATIONS COURT:** 757.365.6237

**IWUS.net** | 757.357.3191



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## Support Services

**ANIMAL SERVICES:** 757.365.6318

**SOCIAL SERVICES:** 757.365.0880

**HEALTH DEPARTMENT:** 757.357.4177

**VOTER REGISTRATION:** 757.365.6230

**PARKS & RECREATION:** 757.357.2291

### LIBRARIES:

Blackwater Regional Library System, BlackwaterLib.org  
Smithfield Branch, 255 James Street, 757.357.2264



Carrollton Branch, 14362 New Towne Haven Lane, 757.238.2641  
Windsor Branch, 18 Duke Street, 757.242.3046

### NEWSPAPERS:

Daily Press (*Newport News*), 757.247.4600, DailyPress.com  
Suffolk News-Herald 757.539.3437, SuffolkNewsHerald.com  
Virginian-Pilot (*Norfolk*), 757.446.9000, PilotOnline.com

Smithfield Times (*Smithfield*), 757.357.3288, SmithfieldTimes.com  
Tidewater News, (*Franklin*), 757.562.3187, TidewaterNews.com  
Windsor Weekly, 757.562.3187, WindsorWeekly.com

## Utilities

### CABLE & SATELLITE TELEVISION:

Direct TV, 877.966.2973, Directv.com

Charter Spectrum, 833.694.9256, Spectrum.com  
Dish Network, 877.647.7793, Dish.com

### INTERNET PROVIDERS:

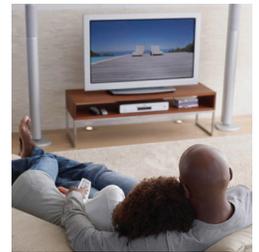
Charter Spectrum, 888.438.2427, Spectrum.com  
HughesNet (*Satellite*), 866.946.2741, HughesNet.com

DSL, 877.665.0730, FIOS.verizon.com  
FIOS, 800.837.4966, FIOS.verizon.com

### WIRELESS BROADBAND PROVIDERS:

AT&T, 888.333.6651, ATT.com  
Verizon Wireless, 800.256.4646, verizonwireless.com

Sprint, 866.866.7509, Sprint.com  
T-Mobile, 877.353.3615, T-Mobile.com



### ELECTRICITY:

Community Electric Cooperative, 757.242.6181, ComElec.coop  
Dominion Energy, 866.366.4357, Dom.com

**NATURAL GAS:** Columbia Gas of Virginia, 800.543.8911, ColumbiaGasVA.com

**RECYCLING:** Single-Stream Recycling Program, 757.365.6298

**SOLID WASTE DISPOSAL:** Public Works/Solid Waste Division, Isle of Wight, 757.365.1652

**TELEPHONE:** Verizon, 800.483.4400, Verizon.com

**TRASH - CURBSIDE COLLECTION:** Bay Disposal & Recycling, 757.857.9700, BayDisposal.com

**WASTEWATER TREATMENT:** Hampton Roads Sanitation District (HRSD), 757.460.2261, HRSD.com

**WATER/SEWER:** Public Utilities Department, Isle of Wight County, 757.365.6284

Town of Smithfield Water Department, 757.365.4254

Town of Windsor Water Department, 757.242.4288



## Who do I call if...

**I need to change my voter registration and/or find my local polling precinct?** Voter Registrar, 757.365.6230

**I need a special garbage pickup?** Bay Disposal & Recycling, 757.857.9700

**My neighbor's dog just won't stop barking?** Animal Services 757.365.6318

**I want to report a pothole or debris?** Virginia Department of Transportation (VDOT), 1-800-FOR-ROAD  
(To report a pothole or debris on roads in Smithfield, contact the town's Public Works Department at 757.365.4200.)

**I want to report clogged storm drains?** Public Utilities/Stormwater Division, 757.365.1659

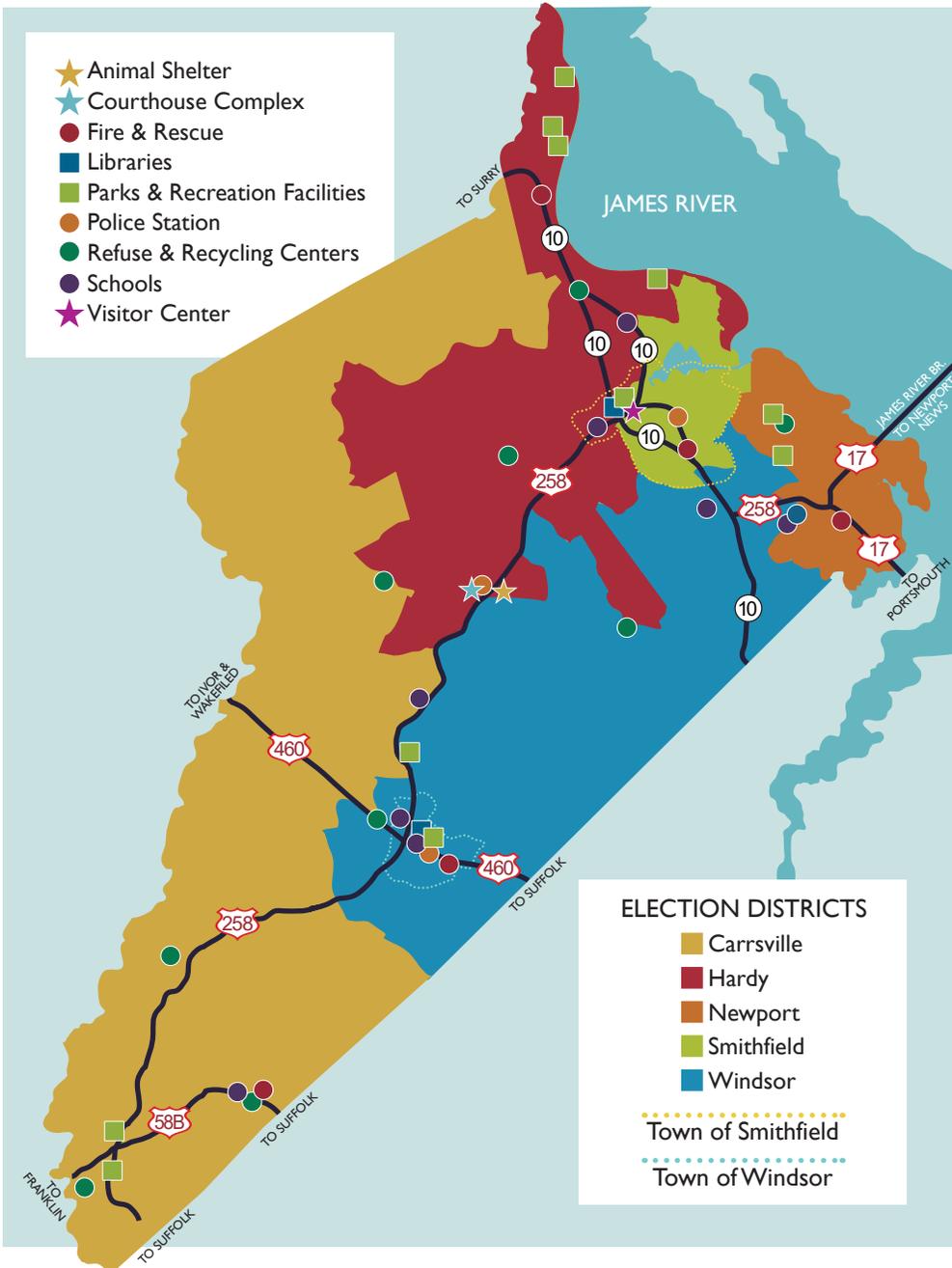
**I need to contact the sheriff for a non-emergency?** Sheriff's Office, 757.357.2151

**I need to contact the Emergency Services - Fire & Rescue Response for a non-emergency?**

Emergency Services Department, 757.365.6308

**I need information about building permits and/or inspections?** Building Inspections, 757.365.6215





## Elected Officials and Constitutional Officers

### BOARD OF SUPERVISORS

Joel C. Acree (*Chair*), Windsor  
 Richard L. "Dick" Grice (*Vice-Chair*), Smithfield  
 Rudolph Jefferson, Hardy  
 William M. McCarty, Newport  
 Don Rosie, Carrsville

### CLERK OF THE CIRCUIT COURT

Kathleen S. Torrence (*interim*)

### COMMISSIONER OF THE REVENUE

Gerald H. Gwaltney

### COMMONWEALTH'S ATTORNEY

Georgette C. Phillips

### SHERIFF

James R. Clarke

### TREASURER

Judith C. Wells

Contact information at: [iwus.net](http://iwus.net)

### SCHOOL BOARD MEMBERS

Jackie W. Carr (*Chair*), Carrsville  
 Julia W. Perkins (*Vice-Chair*), Windsor  
 Victoria Hulick, Newport  
 Denise Tynes, Smithfield  
 Alvin Wilson, Hardy  
 Contact information at: [iwcs.k12.va.us](http://iwcs.k12.va.us)

### SMITHFIELD TOWN COUNCIL

T. Carter Williams (*Mayor*)  
 Michael G. Smith (*Vice Mayor*)  
 Valerie C. Butler  
 Wayne Hall  
 Beth Haywood  
 Randy Pack  
 Denise N. Tynes  
 Contact information at: [smithfieldva.gov](http://smithfieldva.gov)

### WINDSOR TOWN COUNCIL

Glyn T. Willis (*Mayor*)  
 Durwood V. Scott (*Vice Mayor*)  
 Walter Bernacki  
 Kelly Blankenship  
 J. Randy Carr  
 George Stubbs  
 Greg Willis  
 Contact information at: [windsor-va.gov](http://windsor-va.gov)



911  
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## EMERGENCIES

**EMERGENCY SERVICES - FIRE & RESCUE RESPONSE & SHERIFF'S OFFICE: 911**

**SIGN UP FOR IW-ALERT:**  
 Receive instant alerts on severe and unexpected incidents and weather.  
 757.365.6308, [IWAAlert.net](http://IWAAlert.net).

**EMERGENCY SERVICES: 757.365.6308**

**ANIMAL SERVICES DIVISION: 757.365.6318**

**PUBLIC UTILITIES: 757.365.6284**